

# More than accredited courses: an e-learning program designed to optimize outcomes for the Warrior Community.

#### THE PROBLEM

Delivering optimal care to the Warrior Community patient population is the goal of any hospital's Veteran care program. That goal requires that a full cross-section of professionals in a facility providers, support staff, and executives—are prepared to deliver that care. But the vast majority of healthcare professionals are unfamiliar with the unique needs of this population, much less how to treat them.

While there are various Veteran care courses professionals can access, no combination of these courses integrates the cultural and clinical dimensions of Warrior care, which are fundamental to achieving the healthcare facility's goal. Absent a fully integrated and comprehensive approach to education and training, hospitals' and providers' CME/CE spending is simply not aligned with the goal of optimizing care for this vulnerable population.

### THE SOLUTION

Over a decade in development, Warrior Centric Health Education & Training has been designed from the bottom up to enable a healthcare facility's providers and staff to deliver optimal care to the facility's entire Warrior Community population.

The foundation of this program is the standard of care developed by the Warrior Centric Team, in partnership with governmental, medical and research university partners. Called YOU MUST KNOW ME TO TREAT ME®, this standard of care pays particular regard to the cultural and clinical dimensions of Warrior care, which are fundamental to optimizing outcomes.



## All WCH Education & Training is fully CME/CE Accredited.



JOINT ACCREDITATION"

INTERPROFESSIONAL CONTINUING EDUCATION



- American Nurses Credentialing Center (AANC)
- Accreditation Council for Pharmacy Education (ACPE)



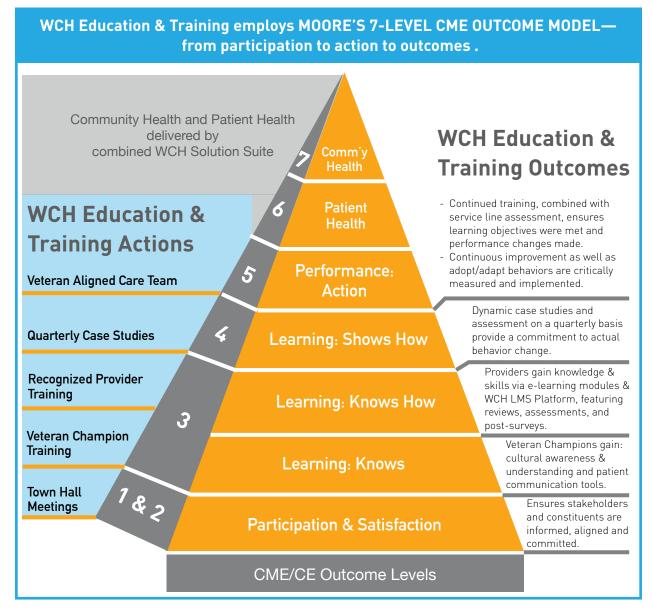






## Warrior Centric Health® **Education & Training**





### COURSES

Warrior Centric's team of healthcare professionals— Veterans themselves developed each CME/CE accredited course topic around the challenges healthcare professionals encounter when treating the Warrior Community. All courses contain practical, actionable information. Participants learn to communicate, connect, and provide culturally competent health care to Warrior Community patients.

### CURRICULUM

Professionals complete a curriculum of courses developed to fit their professional profile.

Each curriculum is built to move participants in an intentional way from participation, to action, to measurable outcomes. Additional courses are also offered to increase the professional's ability to treat Warrior Community patients optimally.

#### CONVENIENCE

Because valuable time and energy are required to complete the curriculum, courses are delivered in ways convenient and inviting to busy medical professionals. All courses are:

- Delivered online, 24/7.
- Professionally produced and easy to follow.
- Fully CME/CE accredited. enabling professionals to meet their CME/CE requirements.

## Warrior Centric Health® **Education & Training**



WCH Education & Training is a COMPREHENSIVE program, evolving continually as WCH gains knowledge and feedback.

PHASE 1	Awareness & Baseline Education	
Professional Group	Professional Credential	Required Courses
Providers	Warrior Centric Health Recognized Provider™	<ul> <li>Military and Veteran Communities</li> <li>Military and Veteran Culture in the Clinical Setting</li> <li>Patient/Provider Communication Optimization with the Military and Veteran Community</li> <li>Clinical Workshop: Post Traumatic Stress Disorder (PTSD) and Traumatic Brain Injury (TBI) in the Military and Veteran Community</li> </ul>
Support Staff	Warrior Centric Health Veteran Champion™	Veteran and Family Cultural Awareness Series
Executives	Warrior Centric Health Recognized Executive™	Veteran and Family Health Series

## PHASE 2

**Veteran Aligned Care Team Education** 

### Examples:

- Advanced Military and Veteran Culture Series
- Advanced Military and Veteran Population Health
- Advanced Provider/Patient Communications Series

## PHASE 3

**Specialized Service Line Education (Clinical** Workshop Series)

#### Examples:

- Respiratory Health in the Military and Veteran Community
- Acute, Sub-Acute, and Chronic Pain Management in the Military and Veteran Community
- Auto-Immune Diseases in the Military and Veteran Community

ABOUT WARRIOR **CENTRIC** HEALTH

Founded in 2008 by two Military Veterans, Warrior Centric Health, LLC is the and other healthcare facilities to optimize care to the large population of



Contact: 833.924.4376 admin@warriorcentrichealth.com